# St. John's Child Development Center School-Age Program Family Handbook 2020-21



see. believe. receive. serve.

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## St. John's Lutheran Ministries St. John's School Age Program Family Handbook

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At any time, parents can request a copy of this handbook translated in their native language.

## Philosophy

At St. John's Child Development Center, we believe that children are individuals who should always be respected as such. Children need a safe stimulating and loving environment that will provide them with experiences that will aid them in development. While the home is the most important place for children, St. John's Child Development Center aids parents by providing a structured environment learning and growing. Our school, congregation, staff, and families together build a strong community

#### Mission Statement

St. John's School Age Programs provide academic enrichment and recreational opportunities in a safe, caring, and inclusive environment to all students in the St. John's and Portage Public School District.

## **Education/Activities**

St. John's School Age Programs use a thematic approach with children's interest, and national standards to develop our classroom curriculum. During our School-Age Programs we offer a stimulating environment for your child to grow and develop by offering different developmentally appropriate learning centers. Each learning center has activities based on the age and appropriate developmental stage levels of the children. These specific learning centers and curriculum activities will foster your child's development by focusing on social interaction, self-expression, small and large motor skills, quiet and active activities, and outdoor play. Children will go outside daily, weather permitting. We promote cultural diversity within our center by exposing the children to different areas of the world. This is done through creative play with toys, pictures, books, songs, music, language, and foods. Children enrolled at our St. John's School Age Program will gain spiritual growth that fosters a strong relationship with God and the Bible. Daily devotions, teachings, and praying are a part of the curriculum.

## School-Age Program's Guiding Principles

Our Program provides opportunities for development in the following areas:

- Language, Literacy, & Numeracy
- Health & Physical Development
- Arts & Culture
- Global Learning
- Environmental Learning
- Service Learning
- Character Development
- Social & Emotional Development
- Science, Technology, Engineering, Math Education & Technology

## **Hours of Operation**

St. John's CDC Office 6:00 AM- 6:00 PM

#### St. John's CDC center-closed days are:

• New Year's Eve Closed at 12.00 1100	<ul> <li>New Year's Eve</li> </ul>	Closed at 12:00 noon
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New Year's Day
 Good Friday
 Easter Monday
 Memorial Day
 Independence Day
 Closed
 Closed

In-Service Days
 Closed (3<sup>rd</sup> Thursday & Friday in August)

Labor Day Closed
 Thanksgiving Day Closed
 Thanksgiving Friday Closed
 Christmas Eve Closed
 Christmas Day Closed

St. John's has the right to close a program on any day due to low enrollment, center emergency or weather conditions. Holidays falling on weekends will be observed on either the Friday before or the following Monday.

## Winter and Spring Break / No School Days

During this time, the children are welcome to join our Before and After School program at St. John's CDC. Openings for care during these times will be posted and emailed to families.

#### **Inclement Weather**

There will be care available on days when St. John's school is closed due to weather conditions, as long as the center is open. Check with the center office or Hi Mama.

## Wisconsin Declared State of Emergency

In Wisconsin, emergencies are often associated with weather events such as ice storms, snowstorms, tornadoes, and floods. Other types of emergencies that may impact childcare programs include, but are not limited to, fires, electrical outages, vehicle accidents, allergic reactions, and threats to the building or its occupants. In addition to a declared State of Emergency, St. John's CDC reserves the right to close the facility due to any and all emergency related events at the discretion of the director.

## Health & Wellness Policy

Wellness policies at the St. John's programs are designed to protect the health and safety for all participants. A child must be kept home if there is any indication that he/she is too ill to comfortably carry out the day's routine (including outside play) or has other symptoms of illness. Each child, upon arrival at a St. John's program, will be observed by a staff person for symptoms of illness and sent back home if ill. For the health and welfare or our children, parents will be required to pick up their child if the following is displayed:

- Significant changes in the child's activity level, lethargy
- Excessive irritability or fatigue
- Complaints of pain, sore throat, stomachache, or other
- Inflammation of the eyes
- Fever of 100.5 degrees or higher
- Rash
- Vomiting
- Diarrhea
- Persistent coughing and excessive discolored runny nose

Children may not return to the center within 24 hours of having a fever, strep throat, diarrhea, vomiting, or other communicable disease. Communicable diseases must be reported to the staff so proper notification of the exposure can be given. If a child has a communicable disease, they may return to the St. John's program only after the longest period of contagion for the disease has ended, according to the Department of Health guidelines or a statement from a physician is provided. All children's names will be confidential in this matter.

Staff members of all St. John's programs may administer prescription or non-prescription medication to a child only when an authorization form is filled out completely, signed and dated by a parent. The medication needs to be in the original container and labeled with the child's name. The original label must include the expiration date & dosage directions for administration that pertain to the specific age of the child needing medication. All medication will be kept in a locked box in the classroom. All medication administered will be recorded in a medication logbook.

## Sick Child Policy Amendment: Pandemic Diseases

The safety and wellbeing of all staff, children, and the families at St. John's Child Development Center continues to be of utmost importance to us. We always commit to taking all precautions toward keeping children and staff safe and healthy.

Children will be monitored for signs or symptoms of pandemic diseases (including but not limited to COVID-19, Ebola, SARS and Influenza) daily. **Children will be asked to stay home or return home if any of the following applies:** 

- Have a fever of 100.4 or higher
- Have had a fever of 100.4 or higher or other potential symptoms of a pandemic disease, such as shortness of breath or persistent dry cough, within the last 72 hours
- Have come in contact with others who have a pandemic disease

#### To prevent the spread of a pandemic disease:

- Children with signs/symptoms of a pandemic disease or who have been exposed to others with a pandemic disease will be asked to stay home
- Children who develop signs/symptoms of a pandemic disease while at the program will be immediately separated from others and the program staff will contract the family member and/or emergency contact to pick the child up
- We encourage families to practice frequent handwashing at home
- St. John's Child Development Center will practice handwashing upon arrival to the program, before meals and snacks, after outdoor play, after using the bathroom, prior to going home, after nose blowing or assisting a child with blowing their nose, coughing, or sneezing
- Cover cough and sneezes with tissues, throw tissues in the trash, and clean hands with soap and water or hand sanitizer (if soap and water is not readily available)
- Clean and disinfect frequently touched surfaces at least daily, including tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, and sinks

#### If an enrolled child or employee tests positive for a pandemic disease:

- The local public health department and the Department of Children and Families Bureau of Early Care Regulation will be contacted. St. John's Child Development Center will follow their guidance for next steps
- The program will post and notify families of any confirmed staff or child cases of a pandemic disease

#### Returning to a childcare facility after suspected symptoms a pandemic disease:

If a staff member or child has symptoms of a pandemic disease or is in close contact of someone a pandemic disease, they can return to the childcare facility if the following conditions are met:

- If an individual has a fever, cough or shortness of breath and has not been around anyone who has been diagnosed with a pandemic disease, they can return to the center no sooner than 72 hours after the fever is gone (without the use of fever-reducing medication) and symptoms get better. If the person's symptoms worsen, they should contact their healthcare provider to determine if they should be tested for a pandemic disease.
- If an individual is diagnosed with a pandemic disease, they must remain out of the program for a minimum of 7 days after the onset of first symptoms. They may return under the following conditions:
  - o If they had a fever: 3 days after the fever ends without the use of fever-reducing medication AND there is improvement in their initial symptoms (e.g. cough, shortness of breath)
  - If they did not have a fever: 3 days after they see an improvement in their initial symptoms (e.g. cough, shortness of breath)

#### **Tuition Review**

It is our centers policy to review tuition yearly. Our parents can expect a tuition increase every year between one to five percent. It will be our goal to give you at least six months' notice on tuition increases which will start around the beginning of the new school year (last week in August). All tuition increase will be reviewed and approved by the Board of Education and Church Finance Board.

## Fee Policy

- There is a \$55.00 non-refundable registration fee per child upon enrollment in any St. John's CDC program as well as a \$35.00 non-refundable reregistration fee due every September.
- Tuition payment is due the first day your child attends St. John's CDC for that week. All tuition is to be
  paid prior to services being received. Tuition may be paid for in advance. Prepaid tuition is nonrefundable, except for the decision to end the child's enrollment, in which case Board of Education
  approval is necessary.
- There will be a \$10.00 fee for every week that tuition is past due. If tuition is not paid in full by the end of each week, St. John's CDC has the right to refuse care to your child. Please contact the Director if payment is going to be late.
- There is a \$50.00 fee for all returned checks.
- Full tuition is paid weekly regardless of no show, sick days, vacation, or days the center is closed.
- We accept cash, checks, and credit cards. A 3% charge is added to all tuition credit card transactions.
- Make checks payable to St. John's Child Development Center and placed in the locked payment box located directly outside of the office door. Do not hand tuition to staff or leave on office desk. All checks are to have the child's name added to the memo line of the check.
- There is a charge of \$2.00 for every minute your child is not picked up after 5:30 for the School Age Programs. The fee will be charged directly to your account.
- An account with a history of overdue balance will have grounds for termination of enrollment.
- Any unpaid balance will be sent to Small Claims Court. Late charges will be applied to the account in addition to any legal fees involved.
- County Assistance families must be enrolled through the county before attendance starts.
- Contact your child's school and bus system to let them know they are attending the School Age Program and your child's daily schedule.

#### Steps to Secure a Position

- 1. Complete the following forms: Registration, Child Schedule & Contract Tuition signed, Child Enrollment, Health History, Immunization Record, Child Health Record, County Assistance Child Subsidy, Alternate Arrival, and DPI-Child and Adult Care Food Program paperwork.
- 2. Payment of the non-refundable registration fee of \$55.00 per child.
- 3. Read, sign, and return the form at the end of the St. John's CDC School-Age Program Family Handbook stating that you have read, understand, and will comply with the policies listed in the handbook.
- 4. Complete and sign the program schedule & tuition contract.
- 5. Read, sign, and return all permission slips and waivers.
- 6. Review sign-in and sign-out procedures with the Teacher/Director.
- 7. Enrollment procedures must be fully completed before a child may attend any of the St. John's CDC School-Age Programs.

## **Daily Admission**

- There is NO DROPPING AT THE DOOR ANYTIME!
- Dropping off your child; you must walk your child into the School Age Program, sign them in, and then walk them to their classroom. This means a greeting with the teaching staff.
- Your child may be picked up only by those names listed on the Child Enrollment and Registration forms. If someone other than the child's parents listed on the forms is picking up your child, you will need to notify St. John's CDC's Director. We will then require written or email consent from the parent authorizing the pickup. The person picking up will be required to identify him or herself with a picture ID before they will be able to leave with that child.
- Notification to St. John's CDC is required if you are going to be delayed in picking up your child by 5:30 PM. Please see the St. John's CDC's Fee Policy section of the handbook for clarification.
- We go outside to play.

## **Attendance Policy**

- Children's attendance must be consistent with the hours and days that were indicated on the schedule & tuition contract. Full time is 21 hours or more in a week. Part time is anything under 21 hours in a week.
- Full tuition payment will be required for the hours and days that were indicated on the contract, even if the St. John's CDC is closed in observance of a holiday and/or your child is not present at the center for any reason.
- Parents must notify the Director in writing two weeks in advance of any changes that may occur in the child's permanent attendance schedule and a new contract will need to be signed.
- A two-week notice to the Director is required in writing if a child is to end their enrollment at St. John's CDC. If a child's enrollment ends without the two weeks' notice to the director, the parents are still required to pay tuition for the two weeks following the child's last week present at the St. John's CDC.
- You must sign your child in and out of their program every day and walk them into their classroom and Hand-in-Hand picking them up. There is NO DROPPING AT THE DOOR ANYTIME!
- If your child will be absent from their standard schedule for any reason, please notify the School Age Program teachers or the CDC Office.
- The door codes provided need to be kept confidential. Please do allow anyone to use your door code for any reason. This is grounds for termination of care.

#### Free Week

One free week will be granted to families that are enrolled on a <u>full time/full tuition</u> basis. These families will be granted 5 (five) consecutive free days in which they will not be required to pay for care. The five free days must be used when the child is absent from St. John's CDC. Free days may not be carried over year to year. Your child must be enrolled in St. John's CDC for six months before you are eligible to use these free days (May be used for Sick days, holidays, and/or snow days, provided they are consecutive).

## Transportation

St. John's Center School Age Program

Before School children will be dropped off at St. John's CDC. Children will be dismissed to the school cafeteria at 7:30 am. At that time supervision is provided by the teachers at St. John's School.

After School children will be dismissed by their teachers and walked to the CDC. The children will then walk to the St. John's CDC Lower Level.

#### **Dress Code**

Clothing that is appropriate for School-Age activities and suitable for children in a reflection of good taste. Parents are to use common sense in the choice of clothing that their child wears and should be suitable for the weather. The following guidelines will be in place:

- T-shirts with inappropriate messages cannot be worn.
- Spaghetti strap tops or strapless shirts cannot be worn.
- Bare midriffs are not allowed. Clothing should cover this part of the body unless it is a swimsuit for the water activities during the Summer School Age Program.
- Sturdy shoes for walking are encouraged. Close toed shoes are required for playing on the climber.
- Skirts and dresses are encouraged to have a pair of shorts underneath.

#### Nutrition

Menus will be posted on a bulletin board and HiMama. All food will be provided by St. John's CDC. No outside food or lunch may be brought in for your child without the Director's approval. Food is never used as a reward or punishment. Parents are always welcome to come eat with their child at the programs. Please let us know ahead of time so we may make arrangements.

Cooks, staff members, and childcare workers having direct contact with children shall be informed about food allergies of specific children. Special diets may be served only upon written instruction of a child's physician and upon written request of the parent.

Each classroom has an allergy list and medical board for all children in the center. All food allergies and special diets are reviewed with the center cook and a plan is posted.

Children will be offered morning snack, lunch meal, and afternoon snack. Meals and snacks offered at St. John's CDC will meet the U.S. Department of Agriculture Child Care meal requirements. Food will be served at flexible intervals, but no child will go longer than three hours without eating. Enough food shall be prepared for each meal so that second portions of fruit, vegetables, and milk are available to children. Food will be served family style to help the children with self-help skills, fine motor, social skills, and independence.

## Children with Severe Allergies

For the safety of your child, families are required to provide a signed copy of the "Authorization for Emergency Care for Children with Severe Allergies" form, detailing any allergies, food or otherwise, from which their child suffers, at the time of enrollment or when the allergy is discovered. This form must be filled out by the child's physician and parent(s) or legal guardian(s), and must be updated every six months, or more frequently, as needed. In addition to this form, parents must provide a copy of any additional

physician's orders and procedural guidelines relating to the prevention and treatment of the child's allergy. This form can be obtained by request from the center director.

Parents must also execute a "Health History and Emergency Care Plan" form. This form lists the administering treatment steps to children with severe allergies and taking other necessary actions set forth provided St. John's CDC exercises reasonable care in taking such actions.

Any medication required to treat an allergic reaction must be provided in accordance with the Medication Policy detailed herein.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the <u>USDA Program Discrimination Complaint Form</u>, (AD-3027) found online at: <a href="http://www.ascr.usda.gov/complaint\_filing\_cust.html">http://www.ascr.usda.gov/complaint\_filing\_cust.html</a>, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;

(2) Fax: (202) 690-7442; or

(3) Email: program.intake@usda.gov

This institution is an equal opportunity provider

## **Building For the Future**

This facility participates in the Child and Adult Care Food Program (CACFP), a federal program that provides healthy meals and snacks to children receiving childcare, participating in afterschool programs, or residing in homeless shelters.

Each day, more than 2.6 million children participate in the CACFP across the country. Participating facilities are reimbursed for serving nutritious meals which meet USDA requirements. The program plays a vital role in improving the quality of childcare, afterschool programs, and homeless shelters, and making it more affordable for low-income families.

## Inside & Outside Temperature

The inside temperature will not be less than 67 degrees Fahrenheit. If the inside temperature exceeds 80 degrees Fahrenheit, St. John's CDC will provide for air circulation using the central air conditioning unit or fan.

Children **over** the age of two years, will go outside daily unless the wind chill is 0 degrees Fahrenheit or below, or the temperature is above 90 degrees Fahrenheit.

Parents must remember to supply their children with proper clothing for outside play. All children will go outside during After School for play.

## **Parent Parking**

Parents will utilize the schools parking lot for all drop off and pick up needs.

## Safety During Drop Off & Pick Up

When a child is being picked up, all parents and guardians are required to use the main entrance to the program. Parents must walk their children into the program and greet the teaching staff. At no time will children be allowed to walk into or out of the school by themselves.

## Child Abuse and Neglect

All staff of St. John's School Age Programs including volunteers, who know or has reasonable cause to suspect that a child has been abused or neglected shall immediately contact the Department of Social Services or a local law enforcement agency.

## **Injury Procedures**

Staff members will treat any minor injury obtained by a child while present at any of the St. John's locations or on a field trip. The extent of the treatment will be soap, water, ice, bandage, and TLC. Parents will be notified of the situation both verbally and in an injury form. Staff members will document the accident in the injury logbook. In the event of a serious, but non-life-threatening injury, the child's parents will be notified immediately by phone. It is then the parent's responsibility to seek medical attention of their choice. While waiting for their parent to arrive, the injured child will be made as comfortable as possible. When an injury requires professional treatment, an "Accident Report" must be filled out and sent to a Wisconsin Day Care Licensing Specialist. Once a child has been signed out at the end of their day, St. John's CDC is no longer responsible for the well-being and care of that child.

## **Emergency Medical Treatment**

The standard medical procedure for a child or adult who requires further medical treatment or hospitalization, will be transportation by ambulance from any of the St. John's locations to Divine Savior Hospital in Portage. In the event of a life-threatening injury to a child, 911 will be called. That child will be transported to Divine Savior Hospital in Portage. A staff member will accompany the child to the hospital. Parents will be notified immediately.

## Discipline & Bullying

Discipline should not be considered as punishment, but rather as an understanding and nurturing action. As we strive to meet the individual needs of each child, likewise we need to consider individual needs in regard to discipline. As this School-Age Program is an extension of the home, we hope that parents will become involved and mutually support the ideas and goals of St. John's CDC. The student is to obey and respect all teachers and people in authority.

## **Guidance Policy**

St. John's Child Development Center is aware of the different developmental needs of each individual child. Staff will use a variety of positive strategies and techniques to guide children's behavior including encouraging statements and praise, noticing desired behavior, redirecting undesirable behavior, offering choices, setting appropriate and enforceable limits, encouraging problem-solving and allowing logical natural consequences set by the teacher.

The use of physical punishment with children is strictly prohibited.

Children who pose a direct threat (a substantial risk of serious harm to the health and safety of others) will be excluded from St. John's programs after meeting with the Director. Safety is our number one concern.

The Director will meet with the parents of the offending child to discuss the situation, problemsolve, and create an intervention plan. The Director and parents will evaluate the feasibility of continued care for the child at the St. John's program and possible termination of the child's enrollment may be the outcome.

**Discharge:** When St. John's cannot serve the individual needs of a child or program policies are consistently being disregarded, the Director may terminate the child's enrollment in the St. John's program. Such termination will not be made without prior consultation with the child's parents.

#### Possible reasons for termination of enrollment:

- The child's behavior is having a negative effect on the well-being and development of other children.
- Failure to address complaints through proper procedures.
- Non-payment of tuition and fees.
- Habitual lateness in picking up a child.
- Failure to provide the required St. John's program forms.
- Obscene or lewd behavior or language.
- Possession of dangerous material.
- Flagrant disrespect of St. John's program staff, Director, or other individuals in the center.
- Theft of school property or the property of others.
- Willful destruction of school property or the property of others.
- A parent/guardian's behavior having a consistent, negative effect on the safety and well-being of children, other parents, staff, and director.

## Screen Time Policy

School-age children are provided access to movies, videos, and Chromebooks. They are encouraged to spend less than 60 minutes of screen time per day.

## **Pets and Animals Policy**

Animals shall be maintained in good health and appropriately immunized against rabies with a current certificate from a veterinarian. Service animals used to assist persons with a disability are not considered pets when they are used as a service animal. Animals that pose any risk to the children shall be restricted from the indoor and outdoor areas used by children. Parents will be notified of any animals in the presence of children in the center. If your child has allergies or you do not wish for your child to be near pets and animals, please let your child's teacher know or contact the center office. We will make sure your child is respectfully engaged in another activity. All children will be expected to wash their hands after contact and at no time will children be left alone with an animal.

## **Dealing with Grievances**

Though students, teachers, parents, and staff must always strive to live in peace with each other, there will be times of strife and disagreement. In such times this procedure will always be followed:

- Always assume the best of intention from the other party and his or her intentions.
- Discuss the matter privately with the other person.
- If the matter is unresolved, it may be brought to the next person in authority up to and including the Center Director.
- If the matter remains unresolved, it may be brought to the chairperson of the Board of Education.
- If the matter is still unresolved, it may be brought to the full Board of Christian Education.
- Under no circumstances may personal accusations or criticisms be brought up on the floor of any meeting unless these steps are followed. Only an involved party may bring up a situation, accusation, or criticism for discussion.

#### Parent and Staff Communication

Parents are encouraged to visit any of the St. John's programs throughout the year and before they enroll their child in a program. We believe parents are most important to their child. Please feel free to arrange a time that works best for your child's teaching staff to share story time, a family tradition, joining the children for snack or helping in any way.

All families are encouraged to participate on our board of education to give their input on policies and procedures. The school board meets monthly at St. John's School.

Please display proper behavior and language when around the center. Please, **no use of cellphones** at drop off or pick up of your child. This is an important time for teachers and parents to communicate.

Please check classroom bulletin boards, newsletters, HiMama, and our website (<u>www.stjohnsportage.com</u>) for current St. John's CDC news.

## **Transitioning**

If a family needs to transition out of our program to another program, we will provide them with support. At any time, parents can submit a written request to receive their child's personal paperwork either for another provider or for their personal records.

## Last Day

Thank you for your time in our School Age Program. If you are attending St. John's School, we will have care available after the third Thursday and Friday of August until school starts. Please RSVP with the CDC Office. If your child is not attending St. John's School. Your last day is the last day of the Summer Program. This day is the Wednesday before the third Thursday and Friday of August. We are closed the third Thursday and Friday of August for In-Service Days.

## Confidentiality

Individuals at St. John's CDC having access to your child (ren)'s records may not discuss or disclose personal information regarding the children and families at St. John's CDC. This does not apply to:

- The parent or person authorized in writing by the parent to receive such information.
- Any agency assisting in planning for the child, when informed written consent has been given.
- The licensing representative from the Department of Health and Family Services may have access to all necessary records in compliance with licensing standards.
- Parents may have access to their child's records upon request to the St. John's CDC Director.
   St. John's CDC permits parents to visit and observe at any time during St. John's CDC hours of operation unless access is prohibited or restricted by court order.

## Family Feedback

It is important to us to receive ongoing feedback. Any comments or suggestions can be written and dropped in the comments or payment box or emailed to Debbie DDrew@stjohnsportage.com. Each year we send out a yearly questionnaire to get a better understanding on parent's views of our center and staff. On this questionnaire, there may be specific questions about policies, staff, and family involvement. Once the opinions and suggestions have been collected, we will adjust the policies accordingly. We at St. John's CDC have an Open-Door Policy; contact the director anytime, about anything.

#### **Contact Information**

St. John's Child Development Center Administrative Director is Debbie Drew <u>ddrew@stjohnsportage.com</u> or contact the office assistant at <u>cdcoffice@stjohnsportage.com</u> the phone number is (608)-742-9000.

Licensing rules, license certificate and results of the most recent licensing inspection, notice of enforcement action, stipulations, conditions, exceptions, or exemption will be posted by our Parent Station.

## Discharge

When St. John's CDC cannot serve the individual needs of a child or program policies are consistently being disregarded, the Director or family may terminate the child's enrollment in St. John's CDC. Such termination will not be made without prior verbal or written notice and consultation with the child's parent or legal guardian in a timely manner.

St. John's CDC policy and possible reasons for termination of enrollment:

- The child's behavior is having a negative effect on the well-being and development of other children.
- Failure to address complaints through proper procedures.
- Non-payment of tuition and fees.
- Habitual lateness in picking up a child.
- Failure to provide the required St. John's CDC forms.
- Obscene or lewd behavior or language.
- Possession of dangerous material.
- Flagrant disrespect of St. John's CDC staff, Director, or other individuals in the center.
- Theft of school property or the property of others.
- The 4-digit key code for entrance into St. John's CDC is confidential. Codes must not be shared with anyone but the child's parents. ANY sharing of codes is grounds for termination of your child's enrollment.
- Willful destruction of school property or property of others.
- A parent/guardian's behavior having a consistent, negative effect on the safety and well-being of children, other parents, staff, and director.
- Sharing of confidential information

## PLEASE SIGN BELOW AND RETURN FOR ENROLLMENT

I have read, understand, and will comply with all the policies listed in the St. John's Child		
Development Center School-Age Pro	ogram Family Handbook 2021-22.	
Parent Name (print)	Parent Signature	
racine value (print)	Tarent Signature	
Date:	Child's Name:	

At any time, parents can request a copy of this handbook translated in their native language.