



## Session 5: Engage & Retain Volunteers

### Volunteer Appreciation Activity

In groups of two or three, practice giving each other compliments using these five steps. Remember to avoid compli-buts. The word “but” erases everything already spoken.

#### 5 Steps to Giving a Compliment

1. Thank the person by name.
2. Specifically state what they did.
3. Explain how the behavior made you feel.
4. Point out the value added.
5. Thank them again.

Examples:

“Thank you Pastor \_\_\_\_\_ for speaking with me today about tithing. You eased my fears and I feel much better about donating an extra \$1000 to the LWML mite goal so that children in the inner-city can learn about Jesus. I appreciate your assistance in helping me work through this.”

Thank you \_\_\_\_\_ for making the banner for LWML Sunday. I was so excited to see the theme portrayed so beautifully and our members were encouraged to meditate on the rest God gives us in this changing world. Thank you again \_\_\_\_\_ for constructing the wonderful banner.